

Check list for Cleverboard 3.

1. Check the batteries are OK in the pen and that the metal contacts for the battery are not corroded. There should be an audible buzz when the tip of the pen is pressed and it is held up near the ear.
2. Check the board is correctly seen by the driver software, (the user guide could help here).
3. Make sure the door of the Left Hand End cabinet is fully open during use, this allows the sensors to see and hear across the surface of the board.
4. Use the driver software (environmental test) to check for any sources of Infrared or Ultrasound which could interfere with the board. Security motion sensors and overhead lighting can be causes of interference. (see user guide again)
5. Try using a different PC to see if that may be at fault.
6. To eliminate any problems caused by a power issue, connect the board via USB directly to a laptop (on battery only). Do not connect the projector or any other cables. You can test the board with just the laptop and see what happens on the laptop screen. Issues can be caused by unstable power being transmitted through different cables, by only connecting the board to a laptop on battery you are cutting out all other devices and power supplies.