CLEVERTOUCH

Clevertouch Technical Bulletin

OTA Update Service – 1541034 Upgrade Path

12/10/2017

This document is to show the OTA upgrade path to upgrade an 1541034 running a very early version of firmware to the very latest version of firmware, which is a two-stage upgrade process, first the intermediate update is installed and then the latest.
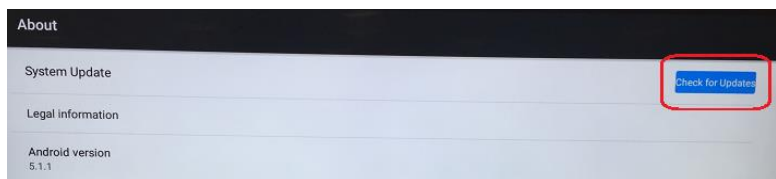
Version upgrade path showing build numbers:

sahara_edu 5.1.1 eng.iip.20170227.112346/ 20170307.202454 > sahara_edu 5.1.1 eng.iip.20170518.210910 > sahara_edu 5.1.1 eng.iip.20170908.212017
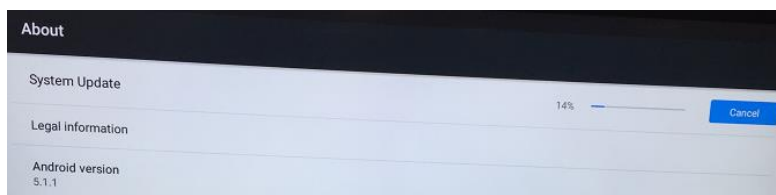
Upgrade path to latest versions is as follows:

1. Check Update (Settings⇨About) on a 1541034/Android Module Mini running sahara_edu 5.1.1

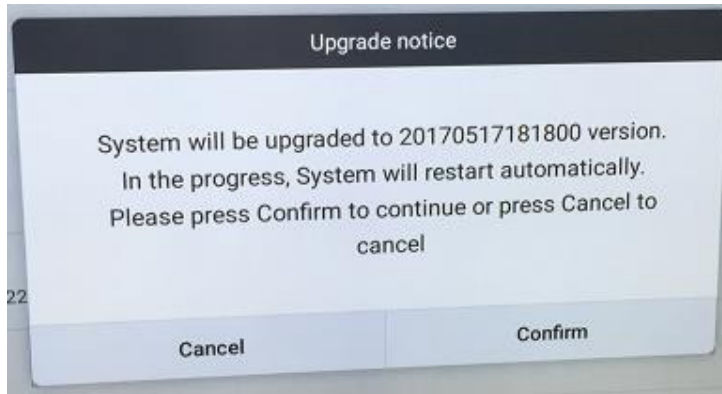   eng.iip.20170227.112346 or sahara_edu 5.1.1 eng.iip.20170307.202454
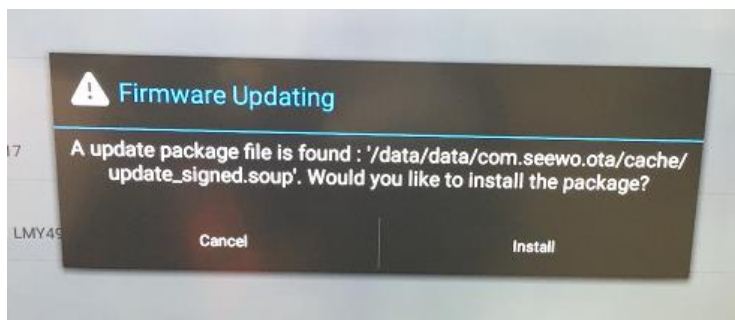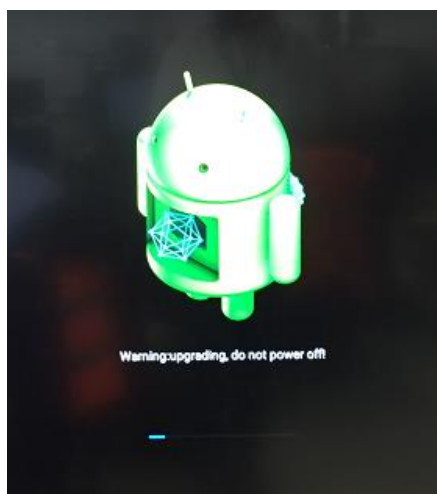

   a. Download in progress: -

2. You will be offered to upgrade to intermediate version with Build number sahara_edu 5.1.1

   eng.iip.20170518.210910 after it has downloaded the update.

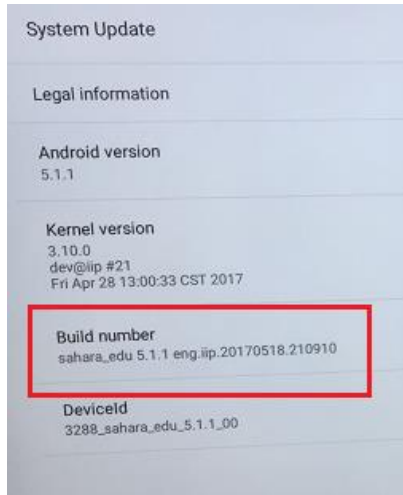3. Press confirm and the following message appears, touch Install

4. Upgrade process is now in progress, the Android Module will now reboot and the Android robot
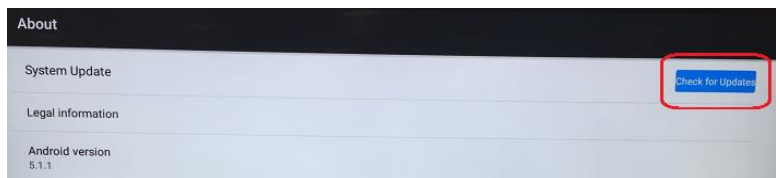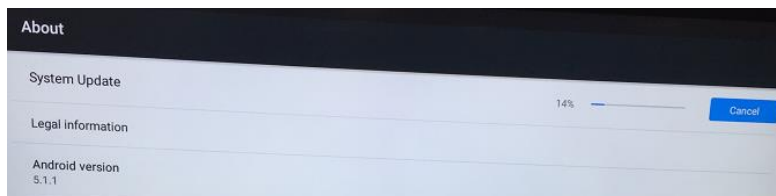
   will appear: -

5. Once the intermediate upgrade completes it will boot to the LUX Desktop, you can check the

    version applied by opening Settings⇨About

6. Now the Android Module has been upgraded to the intermediate (ahara_edu 5.1.1

    eng.iip.20170518.210910) update, touch Check Update (Settings⇨About) button again to

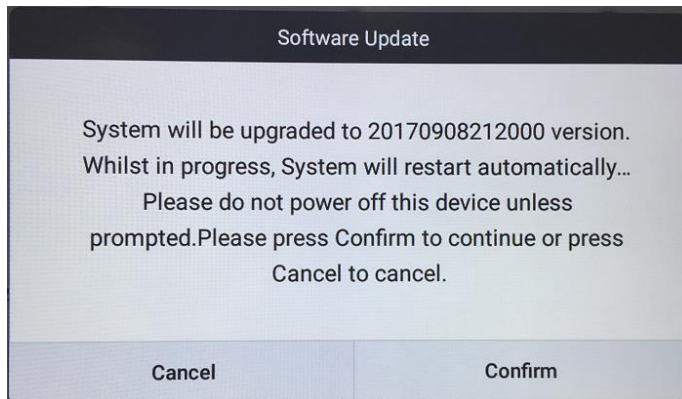   download the latest update for the 1541034.
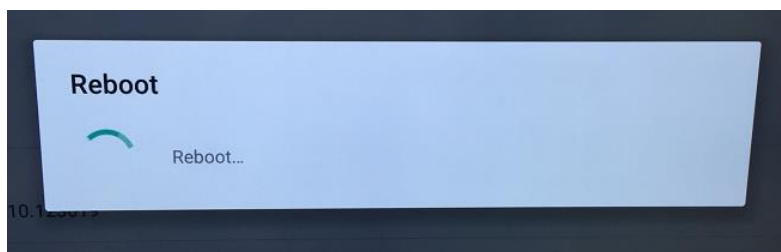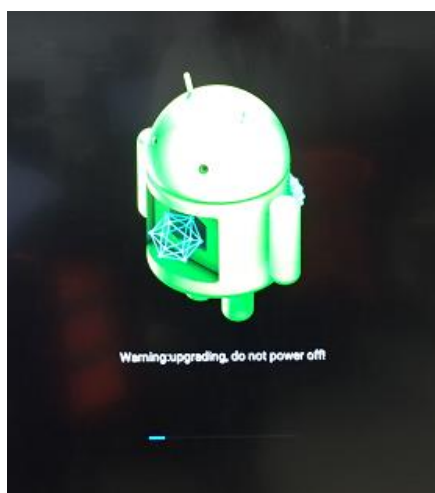

    a. Download in progress: -

7. You will be offered to upgrade to latest version, which is Build number sahara_edu 5.1.1

   eng.iip.20170908.212017 after it has downloaded the update.

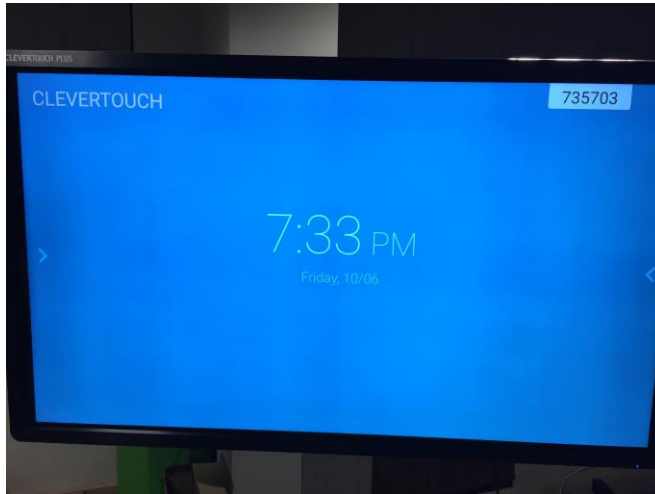8. Press confirm, after about 20 seconds the Android Module will reboot

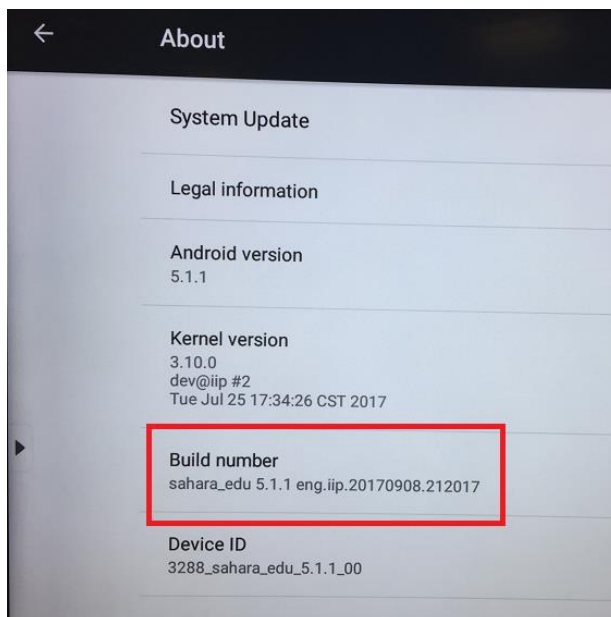9. Upgrade process is now in progress, the Android robot will appear: -

10. Once the latest version upgrade completes it will boot to the LUX Desktop

11. To confirm that the Android Module is running the correct version sahara_edu 5.1.1

    eng.iip.20170908.212017 can be done by opening Settings app and touch About: -

Note: If you find that during the upgrade that the date format has changed back to British time zone, to

change this back to your own time zone you can do this by open Settings app⇨Date & time⇨Select

time zone.